

# **GENERAL TERMS OF SALE**

## **General Terms of Sale for Teaching and Management Services in Skiing and Other Board Sports for E.S.F. Ski Instructors VALFREJUS**

### **I – SERVICE PROVIDERS**

All the E.S.F instructors from VALFREJUS are the holders of a valid authorisation to teach skiing and its assimilated disciplines. All the instructors are insured in terms of professional civil liability with a well-known solvent company.

### **II - INSURANCE**

The ESF has taken out a Professional Civil Liability Insurance policy that covers the instructors in the exercise of their role against damage to a third party as well as the skiers for the duration of the time during which they are under the authority of the ESF and the instructor.

The client and/or the pupil are wholly responsible for their equipment. The instructors cannot be held responsible for the prejudice caused by the said equipment or in the case of theft of or damage to the latter.

### **III – CHOICE OF SERVICES**

The client informs the E.S.F VALFREJUS of his or her choice thanks to the formal documents that he or she has filled in and sent back to the E.S.F.

In order for the lessons to run smoothly, it is important that the skiers be of the same level. Given the fact that it is impossible from a practical point of view for the E.S.F. instructors VALFREJUS to check the level of each pupil prior to their enrolment, the latter is responsible for the choice of the technical level that he or she selects according to the grid established by the E.S.F. VALFREJUS. Consequently, the E.S.F VALFREJUS reserves the right to reincorporate into a group that is more in line with their level a skier whose level does not correspond to their declaration. This is on condition that there is a space in one of the other groups.

The skier will not be able to demand any reimbursement or compensation for this situation that is due solely to his or her declaration.

### **IV – ENROLMENT, PAYMENT AND REIMBURSEMENT**

Enrolment is completed by sending a booking form with payment of the full amount by cheque or credit card to the E.S.F VALFREJUS.

Payment of the due amount brings about the conclusion of the contract.

The services are booked for set dates. Consequently, no cancellation can be accepted if it is sent to the E.S.F VALFREJUS less than fifteen (15) days prior to the beginning of the provision of the service.

If the cancellation is made more than fifteen (15) days prior to the start of the provision of the service, the E.S.F will payback the lessons less a commission of 5 euro per course for bank charges. Reimbursement will be made after receiving the card at the ESF.

If the client is absent at the beginning of the lesson or during the course of the lesson and for whatever reason, the price of the latter will not be reimbursed and the lesson will not be exchanged for another lesson.

## **V – CANCELLATION / INTERRUPTION**

The E.S.F CORBIER reserves the right to cancel or stop the lessons, notably in the case of an act of God, weather conditions that are unfavourable for teaching.

An act of God is notably: the closure of the slopes or ski lifts, since the weather conditions make it dangerous for the group to access the sites planned for doing the sport.

Cancellation, interruption or exclusion does not give rise to any compensation or reimbursement. All lessons that are commenced must be paid for in full.